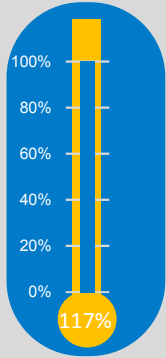




COVENANT HOUSE PENNSYLVANIA FY19 ANNUAL PROGRAM DASHBOARD

Total Youth Reached



FY19 Annual	FY18 Annual	% of FY18 Annual
3,111	2,660	117%

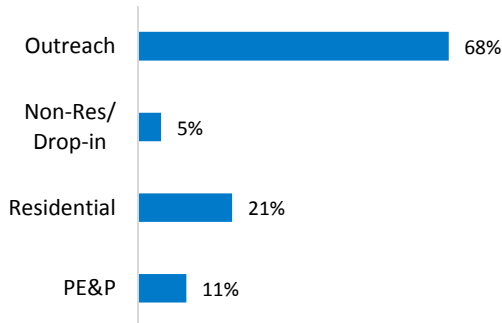
Impact Summary

Impact	FY19 Annual	FY18 Annual	% of FY18 Annual
Total Nights of Shelter <i>(All Residential Programs)</i>	31,427	32,553	97%
Total Youth Served in Residential Programs	640	659	97%
Total Youth Employed <i>(All Programs)</i>	177	n/a	n/a
Total Youth who Obtained Employment <i>(All Programs)</i>	125	134	93%
Total Visits to On-Site Medical Clinic <i>(All Programs)</i>	669	574	117%
Total Youth who Obtained H.S. Diploma or GED <i>(All Programs)</i>	11	13	85%
Total Youth Accessing On-Site Mental Health Services <i>(All Programs)</i>	158	n/a	n/a

Total Youth Reached by Program*

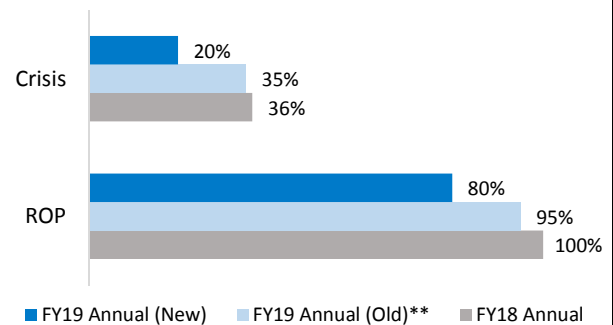
	Outreach	Non-Res/ Drop-in	Residential	PE&P
FY18 Annual	1,397	165	659	473
FY19 Annual	2,114	156	640	328
% of FY18 Annual	151%	95%	97%	69%

% Youth Reached by Program*



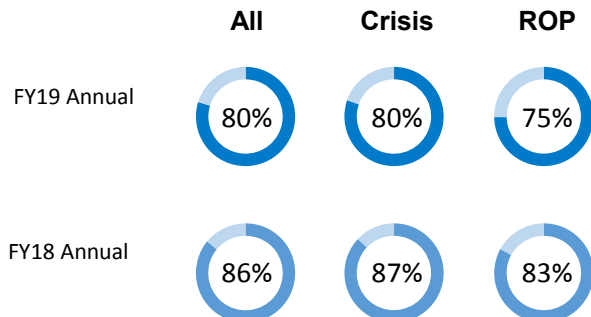
*Numbers may include duplication across program areas.

% Youth Exiting to Stable Destinations

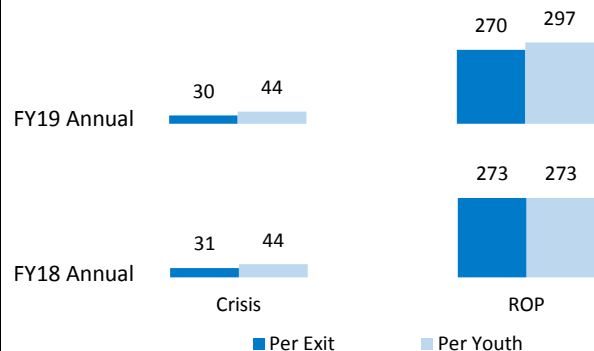


**Reflects exit data using the FY18 stable destination categories.

% Residential Utilization



Average Length of Stay (Days)





FY19 4th QUARTER & ANNUAL REPORT FINAL

Covenant House Pennsylvania

I certify that I have reviewed this document and that to the best of my knowledge all material herein is accurate.

Signature: _____, Executive Director Date _____

Program	Q1	Q2	Q3	Q4	Annual
Street Outreach	633	464	434	652	2,114
Philadelphia	606	464	412	629	2,058
York	27	0	22	23	56
Non-Residential/Drop-in					
York Drop-in Center (<i>Residential Youth</i>)	14	16	23	18	46
York Drop-in Center (<i>Non-Residential Youth Only</i>)	62	55	32	45	97
Health Clinic (<i>Non-Residential Youth Only</i>)	5	8	4	1	10
Employment Services (<i>Non-Residential Youth Only</i>)	2	0	1	0	2
Total (<i>Non-Residential Youth Only</i>)	69	65	37	46	110
Residential					
Crisis Shelter	205	210	224	207	564
York Crisis Shelter	21	21	28	22	57
ROP	23	21	19	21	36
ROPAL	1	1	1	1	1
Residential Total (Unduplicated)	243	251	270	245	640
Public Education & Prevention					
Youth (ages 12 - 26)	0	143	130	55	328
Non-youth (over age 26)	100	105	50	45	300

Total Youth Reached Summary	Q1	Q2	Q3	Q4	Annual
Street Outreach	612	442	405	626	2,033
Non-Residential/Drop-in	69	65	37	46	110
Residential					
Crisis Shelter	219	229	250	223	603
ROP/ROPAL	24	22	20	22	37
Public Education & Prevention (ages 12-26)	0	143	130	55	328
Total Youth Reached	924	901	842	972	3,111

ETO Report: Pennsylvania - Multi Quarter Report FY19 (except where highlighted)

NOTE: The unduplicated number of youth refers to those served within a program category, therefore a youth may be counted in multiple categories. Highlighted fields reflect data that we are not able to pull (or pull completely) from ETO for your site.

Program Area	Q1	Q2	Q3	Q4	Annual
Employment					
# of youth enrolled in on-site job readiness/training programs	69	64	71	63	254
# of active youth employed	80	88	76	71	177
# of youth who obtained jobs <i>(not limited to youth who participated in on-site employment services)</i>	37	42	34	32	125
Average Starting Hourly Wage (\$) (all jobs)	\$9.28	\$9.70	\$9.54	\$9.60	\$9.59
Average Starting Hourly Wage (\$) (job obtainment)	\$9.68	\$9.95	\$9.94	\$9.75	\$9.84
Education Services					
# of youth enrolled in on-site education programs	n/a	n/a	n/a	n/a	n/a
# of youth enrolled in school (e.g., high school, college, etc.)	11	14	15	24	37
# of youth who earned high school diploma or equivalency <i>(not limited to youth who participated in on-site education services)</i>	2	1	0	8	11
# of youth who earned college degree <i>(not limited to youth who participated in on-site education services)</i>	0	0	0	0	0
# of youth who earned vocational certificate <i>(not limited to youth who participated in on-site education services)</i>	0	0	0	0	0
Medical Services					
# of youth who accessed on-site medical clinics	108	107	109	93	337
# of youth visits to on-site medical clinics	176	173	176	144	669
Mental Health Services					
# of youth who accessed on-site mental health services	108	91	79	42	158

ETO Report: Pennsylvania - Multi Quarter Report FY19 (except where highlighted)

NOTE: The unduplicated number of youth refers to those served within a program category, therefore a youth may be counted in multiple categories. Highlighted fields reflect data that we are not able to pull (or pull completely) from ETO for your site.

Covenant House Pennsylvania - FY18 & FY19 Quarterly Data Summary

Program	FY18 Annual	FY19 Annual	% Change from FY18
Outreach	1,397	2,114	51%
Non-Residential/Drop-in	165	156	-5%
Total Residential	659	640	-3%
<i>Crisis</i>	636	621	-2%
<i>ROP/ROPAL</i>	39	37	-5%
Public Education & Prevention	473	328	-31%
Total Reached	2,660	3,111	17%

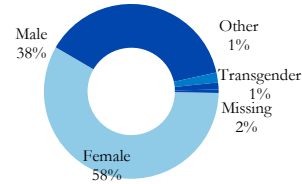
Program	Q1 FY18	Q2 FY18	Q3 FY18	Q4 FY18	Q1 FY19	Q2 FY19	Q3 FY19	Q4 FY19	Trend Line	Change from Q4 FY18 to Q4 FY19
Outreach	321	173	280	657	633	464	434	652		-1%
Non-Residential/Drop-in	86	54	66	102	83	85	92	87		-15%
Total Residential	258	216	266	283	243	251	270	245		-13%
<i>Crisis</i>	237	196	248	263	226	231	252	229		-13%
<i>ROP/ROPAL</i>	26	24	22	22	24	22	20	22		0%
Public Education & Prevention	34	42	362	35	0	143	130	55		57%
Total Reached	699	471	949	1,053	924	901	842	972		-8%

ETO Report: Pennsylvania - Multi Quarter Report FY19 (except where highlighted)

Youth Demographics (Residential Youth Only)

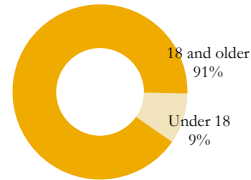
Gender	#	%
Female	372	58%
Male	244	38%
Missing	12	2%
Transgender	8	1%
Other	4	1%
Total	640	100%

Gender



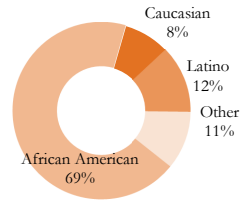
Age at Entry	#	%
Under 18	60	9%
18 and older	580	91%
Total	640	100%

Age at Entry



Race/Ethnicity	#	%
African American	439	69%
Caucasian	54	8%
Latino	79	12%
Other	68	11%
Total	640	100%

Race/Ethnicity



Mother & Child

Program	#	
	Mothers	# Babies
Crisis - Philadelphia	6	4
Crisis - York	0	0
ROP	0	0
ROPAL	0	0
Total	6	4

ETO Report: Pennsylvania - Multi Quarter Report FY19

Additional Youth History Data (Based on Shelter Intake Data)

History/Status at Intake (Youth > age 12)	Report Value	% Missing	Report Value (CHI)
% Foster Care History	43%	3%	30%
% Criminal Justice History	37%	3%	43%
% Employed	32%	3%	26%
% with H.S. Diploma/GED	46%	4%	49%
% Enrolled in School	-	42%	20%
% Mental Health Issues	59%	4%	39%
% Victim of DV	27%	5%	25%
Total Shelter Enrollments	563		
Total Youth with Intake TP	273		
% Youth with Intake TP*	48%		

* These numbers don't include PA - Reintake touchpoints, as the touchpoint does not include the questions outlined above.

NOTE: Report values with >40% missing data are not considered valid and excluded from the calculations. When calculating the report values, missing responses are not factored into the calculation.

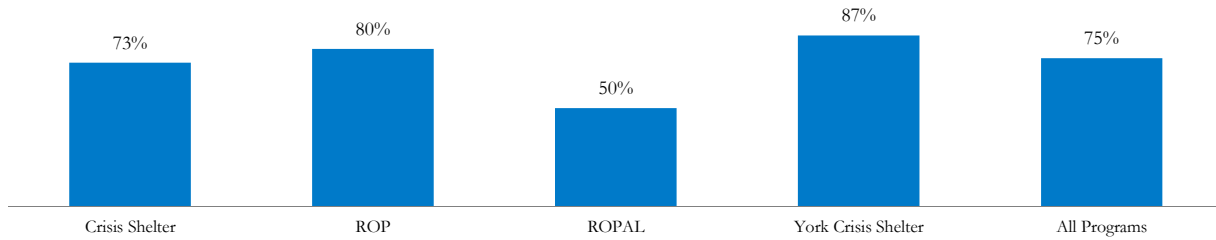
ETO Reports: CHI - Homelessness and Demographic Report Crisis; CHI - Foster Care and Justice System Demographic Report Crisis; CHI - Health and Domestic Violence Demographic Report Crisis CHI - Education and Employment Demographic Report Crisis

Touchpoints Included: PA - Crisis Intake

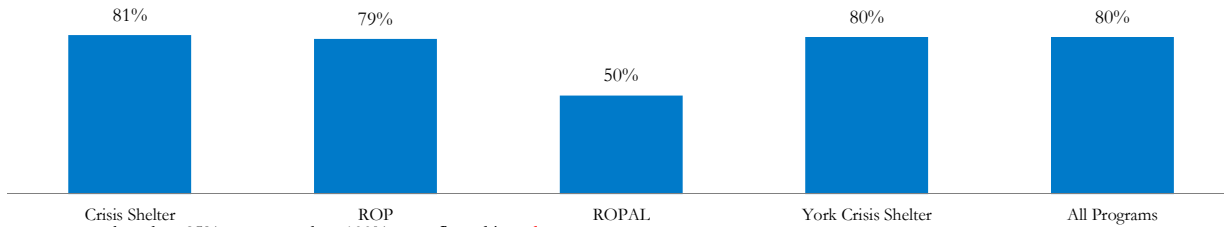
Residential Occupancy – Q4 & Annual FY19

Site	Program	Program Type	Q4 Average Daily Census	Q4 Average Daily Capacity	Q4 Average Daily Vacancies	Q4 Average Quarterly Rate ^a	Average Occupancy Rate ^a (YTD)	Total Occupied Beds (YTD)
Pennsylvania	Crisis Shelter	Short-term/Emergency	56	76	20	73%	81%	22,402
Pennsylvania	ROP	Transitional	16	20	4.0	80%	79%	5,750
Pennsylvania	ROPAL	Transitional	1.0	2.0	1.0	50%	50%	365
Pennsylvania	York Crisis Shelter	Short-term/Emergency	9	10	1.3	87%	80%	2,910
	All Programs		81	108	27	75%	80%	31,427

Residential Utilization by Program
Q4 FY19



Residential Utilization by Program
FY19 Annual



^a Occupancy rates less than 85% or greater than 100% are reflected in red. appear not to match the occupancy and capacity numbers. Census data are pulled from ETO. Historical capacity data are captured in a separate report outside of ETO.

Exits to Stable Housing

Program	FY19 Annual		
	% Stable	% Missing/ Ineligible	% Stable (Old)*
Crisis	20%	0%	35%
ROP/ROPAL	80%	0%	95%

*Reflects exit data using the FY18 stable destination categories.

Crisis Exits

Destination	Category	# of Youth	%
Don't know	Don't Know	244	44%
Emergency Shelter	Non-Stable	88	16%
Family (short-term)	Non-Stable	51	9%
Family (long-term)	Stable	36	6%
Friend (short-term)	Non-Stable	30	5%
Permanent Supportive Housing	Stable	16	3%
Rental housing	Stable	16	3%
Transitional Housing	Stable	16	3%
Refused to Answer	Refused	15	3%
Other	Other	12	2%
Foster care	Stable	8	1%
Owned house/apartment	Stable	6	1%
Friend (long-term)	Stable	5	1%
Job corps	Stable	5	1%
Jail/Prison/Detention	Non-Stable	3	1%
College dorm room	Stable	2	0%
Non-Psychiatric Hospital	Non-Stable	2	0%
Psychiatric hospital	Other	2	0%
Hotel/Motel	Non-Stable	1	0%
Place not meant for habitation, streets etc.	Non-Stable	1	0%
Substance abuse treatment/detox center	Other	1	0%
	Total	560	100%

ROP Exits

Destination	Category	# of Youth	%
Rental housing	Stable	7	35%
College dorm room	Stable	3	15%
Family (short-term)	Non-Stable	3	15%
Permanent Supportive Housing	Stable	3	15%
Family (long-term)	Stable	2	10%
Friend (long-term)	Stable	1	5%
Refused to Answer	Refused	1	5%
	Total	20	100%

Number of Stable Exits Across All Programs	120
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Length of Stay

Program	LOS Per Exit (Days)	LOS Per Youth (Days)
Crisis	30	44
<i>Philadelphia</i>	30	43
<i>York</i>	34	56
ROP/ROPAL	270	297

ETO Report: PA - Residential Programs Report FY19

Exits to Family

Crisis Shelter

Youth Returning to Family of Origin

	#	%
Don't Know	34	39%
Yes	29	33%
No	22	25%
Missing	2	2%
Total	87	100%

Which family member(s) will youth live with?

Family Member(s)	#	%
Mother	23	26%
Grandmother	10	11%
Other	10	11%
Aunt	9	10%
Father	7	8%
Sister	7	8%
Brother	4	5%
Don't Know	4	5%
MotherFather	4	5%
Uncle	3	3%
Missing	2	2%
Aunt/Uncle	1	1%
Grandmother/Grandfather	1	1%
Mother/Father/Sister	1	#DIV/0!
Sister/Uncle	1	1%
Total	87	100%

How would you describe the living situation with family?

Living Situation	#	%
Other	33	38%
Last Resort	27	31%
Successful Reunification	25	29%
Missing	2	2%
Total	87	100%

ROP/ROPAL

Youth Returning to Family of Origin

	#	%
No	3	60%
Yes	1	20%
Don't Know	1	20%
Total	5	100%

Which family member(s) will youth live with?

Family Member(s)	#	%
Aunt	1	20%
Mother	1	20%
Other	1	20%
Sister	1	20%
Uncle	1	20%
Total	5	100%

How would you describe the living situation with family?

Living Situation	#	%
Other	4	80%
Last Resort	1	20%
Successful Reunification	0	0%
Total	5	100%

Education and Employment Status at Exit

Program	FY19 Annual					
	% of Youth Enrolled in School at Exit	% of Youth Employed at Exit	% of Youth Enrolled in School or Employed at Exit	# of Youth Earned H.S. Diploma or GED	# of Youth Earned College Degree	# of Youth Earned Vocational Certificate
Crisis	8%	19%	25%	55	1	1
ROP/ROPAL	35%	90%	100%	2	1	1

Crisis

Employment Status at Exit	# of Youth	% of Youth	Average Monthly Earned Income	Median Monthly Earned Income
Not employed	255	46%		
Don't Know	151	27%		
Part-time	59	11%	\$414	\$420
Missing	43	8%		
Full-time	49	9%	\$842	\$750
Refused	3	1%		
Total	560	100%	\$614	\$500
<i>Employed Youth (PT or FT)</i>	<i>108</i>	<i>19%</i>	<i>\$614</i>	<i>\$500</i>

School Enrollment Status at Exit	# of Youth	% of Youth
No	285	51%
Don't Know	221	39%
Yes	47	8%
Refused to Answer	5	1%
Missing	2	0%
Total	560	100%

ROP

Employment Status at Exit	# of Youth	% of Youth	Average Monthly Earned Income	Median Monthly Earned Income
Full-time	14	70%	\$1,260	\$1,150
Part-time	4	20%	\$733	\$500
Not Employed	2	10%		
Total	20	100%	\$1,138	\$1,100
<i>Employed Youth (PT or FT)</i>	<i>18</i>	<i>90%</i>	<i>\$1,138</i>	<i>\$1,100</i>

School Enrollment Status at Exit	# of Youth	% of Youth
No	13	65%
Yes	7	35%
Total	20	100%

DEFINITIONS

TOTAL YOUTH REACHED

STREET OUTREACH: Unduplicated count of youth who received a contact through Street Outreach programming. Street Outreach services are **provided outside of a Covenant House facility/setting**. A Street Outreach **contact** is defined as the provision of any basic need (e.g., food, hygiene kits, etc.) as well as general engagement activities focused on informing young people about Covenant House and other supportive services available to them. General engagements might include efforts to establish rapport and trust with young people in order to facilitate their eventual enrollment in other Covenant House programs. There are **no minimum time requirements** for determining what constitutes a Street Outreach encounter.

NON-RESIDENTIAL/DROP-IN: Unduplicated count of youth served in supportive service programs that may include both non-residential and residential youth. These programs might include Drop-in Centers, job readiness, educational support, mental health, medical clinics, charter schools, etc.

RESIDENTIAL PROGRAMS

EMERGENCY OVERNIGHT: Reflects instances when youth are permitted to sleep overnight at a Covenant House facility, but do not formally enroll (and do not intend to enroll in the next 24 hours) into Crisis Shelter or another residential program.

CRISIS SHELTER: Includes short-term/emergency shelter programs (e.g., Crisis Shelter, Safe Haven, Youth Shelter, etc.) designed for up to a 90-day maximum length of stay (LOS). NOTE: Some sites extend beyond 90 days for Crisis Shelter.

RIGHTS OF PASSAGE (ROP)/ROP APARTMENT LIVING (ROPAL): Includes ROP or any other transitional living program(s) – either congregate or apartment living. Designed for up to an 18- to 24-month maximum LOS. This might include Rapid Rehousing or Independent Living programs in which Covenant House is providing a time-limited rental subsidy, after which the young person maintains the apartment indefinitely.

PERMANENT: Includes permanent housing programs, including Permanent Supportive Housing, Independent Living, etc.

PUBLIC EDUCATION & PREVENTION: Includes **presentations** about Covenant House services or other topics/issues relevant to our work made to young people at schools, churches, community events, fairs, etc.; **presentations** about Covenant House services made to professionals (e.g., social workers, law enforcement, health and mental health professionals, etc.) that work with our target population; **trainings** provided by Covenant House staff to professionals (e.g., social workers, law enforcement, health and mental health professionals, etc.) that work with our target population. Does **NOT include:** site tours, fundraising events, meetings with partners or potential partner agencies, presentations or information booths at academic conferences, and advocacy/education sessions with elected officials.

HIGHEST LEVEL REACHED SUMMARY: Each youth, mother, and child is counted only once at the “highest level” of service, ranked in descending order: Permanent, ROP/ROPAL, Crisis Shelter, Emergency Overnights, Non-Residential/Drop-in, and Street Outreach. In the highest level reached summary, we also include the Public Education & Prevention number to calculate the Total Youth Reached.

EDUCATION SERVICES

of youth enrolled in on-site education programs: Unduplicated count of youth participating in educational programming (e.g., academic coursework, GED/high school equivalency test preparation, etc.) offered by Covenant House. These data are populated based on relevant education services touchpoints.

of youth enrolled in school: Total number of youth who are enrolled in school (e.g., high school, community college, four-year university, vocational/trade school, etc.). These data are populated based on the education record touchpoint.

of youth earning high school diploma or equivalency, college degree, or vocational certificate: Total number of youth who (1) earn their high school diploma or high school equivalency diploma by passing the GED, TASC, or other state-certified HSE test; (2) earn a two-year, four-year, or graduate degree; or (3) earn a trade/vocational certificate/diploma from an accredited program (and/or that results in an industry-recognized licensure). Not limited to youth who participated in on-site education services. These data are populated based on the education record touchpoint.

EMPLOYMENT SERVICES

of youth enrolled in on-site job training/readiness programs: Unduplicated count of youth who enroll in any job training or job readiness program offered by Covenant House, including Accenture workshops, culinary arts or other industry-related trainings, or other vocational / workforce development programs.

of youth employed and # of youth who obtained jobs: Unduplicated number of youth who were employed at any time during the reporting period as well as those who obtained jobs, both self-initiated and site-developed. Includes youth served in Street Outreach, Site-specific Non-residential Programs, Crisis Center, ROP/ROPAL, and Permanent programs. Not limited to youth who participated in on-site employment services. These data are populated based on the employment record touchpoint.

Average Starting Hourly Wage: Reflects initial wage earnings for all jobs among active youth as well as **all** jobs that were **obtained** during the reporting period. These data are populated based on the employment record touchpoint.

of youth enrolled in on-site job training/readiness programs: Unduplicated count of youth who enroll in any job training or job readiness program offered by Covenant House, including Accenture workshops, culinary arts or other industry-related trainings, or other vocational / workforce development programs.

EXIT DATA

(Housing, Employment, and School Enrollment)

Exit data are only captured for youth with Discharge Assessment Touchpoints captured within one day before or after their Program End Date for Crisis youth or within seven days before or after their Program End Date for ROP/ROPAL. Discharge assessments captured outside of the designated ranges are deemed “ineligible.” Data are based on the most recent exit for each youth in the quarter/year.

Stable Exits - The percentage of youth who exited each applicable program with a stable housing destination.

Employment Status at Exit - The percentage of youth who were employed full- or part-time at exit. For employed youth, we also include average monthly earned income.

School Enrollment Status at Exit - The percentage of youth who were enrolled in school (e.g., high school, community college, college, graduate school, vocational/trade school, etc.) at exit

Length of Stay (LOS): Calculated in days for all youth exits (per exit) and youth exiting (per youth) from Crisis and ROP programs. The **per exit** LOS calculation is applied to each time a young person exits the program. A young person might have multiple exits during the reporting period. The **per youth** LOS calculation is applied to each young person who exited during the reporting period, and calculates a cumulative LOS for cases when a young person has multiple exits during the reporting period.

MEDICAL SERVICES

of youth accessing on-site medical clinics: Unduplicated count of youth accessing on-site health care (e.g., primary care check-ups, blood tests, TB tests, etc.).

of youth visits to on-site medical clinics: Total count of youth visits to on-site health care.

MENTAL HEALTH SERVICES

of youth accessing on-site mental health services: Unduplicated count of youth accessing on-site mental health services (e.g., clinical assessment, individual or group treatment, counseling, or therapy, psychological or psychiatric services, etc.) aimed at promoting emotional, psychological, and social well-being.

RESIDENTIAL OCCUPANCY

Reflects occupancy data (e.g., census, capacity, occupancy rates, vacancies) for the quarter/year.